

Frequently Asked Questions

What is happening to P J Aiken Insurance Services Limited?

P J Aiken Insurance Services Limited will complete its integration with David Upshall Insurance Services on 1st July 2025. The business will cease to trade as P J Aiken Insurance Services Limited from this date and will be known as:

A One Insurance Services (Bmth) Limited trading as David Upshall Insurance Services in all future dealings with you.

You won't need to do anything differently—just keep this factsheet on file.

How will our integration with David Upshall affect you?

All data, including personal data, currently held by P J Aiken Insurance Services Limited will be transferred to A One Insurance Services (Bmth) Limited trading as David Upshall Insurance Services, they also comply fully with the UK General Data Protection Regulation (UK GDPR). We will assume we have your consent to transfer data unless you notify us otherwise by 27th June 2025. Your existing P J Aiken Insurance Services Limited Terms of Business will remain in effect until your next policy renewal. Before your next renewal date, we will issue a new Terms of Business Agreement.

The same team will continue to manage your insurance arrangements as before.

Does this affect your insurance cover?

No, your existing insurance policies, including their terms and conditions, will remain unaffected by the integration of P J Aiken Insurance Services Limited into David Upshall Insurance Services.

What is David Upshall Insurance Services' FCA status?

A One Insurance Services (Bmth) Limited trading as David Upshall Insurance Services is authorised and regulated by the Financial Conduct Authority (FCA).

FCA Reference Number: 307536.

This change does not affect your rights under the Financial Services Compensation Scheme (FSCS), nor your right to complain to the Financial Ombudsman Service.



📍 44 South Street, Dorchester, Dorset, DT1 1DQ

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🌐 www.davidupshall.com

What happens to premiums recently paid or due for payment?

Currently, your monies are held by A One Insurance Services (Bmth) Limited on behalf of PJ Aiken Insurance Services Limited in a Statutory Trust Account. From the 1st July 2025, monies will continue to be held on this basis, with A One Insurance Services (Bmth) Limited.

The Statutory Trust permits us to hold client money as Designated Investments. Any shortfall attributable to falls in market value of client money held as a designated investment in accordance with CASS 5.5.14R will be met by us.

All bank details remain the same but are listed below for your reference.

Account Name:

A One Insurance Services (Bmth) Limited

Sort Code: 201139

Account Number: 83983609

Remittance advices should be sent to:

accounts@aoig.co.uk

What should you do if you have concerns?

Our goal is to strengthen and grow the range of insurance solutions and services available to our clients as part of the A-One Insurance Group. However, if you have any questions or concerns about this transition, please don't hesitate to contact your usual representative.

We are still here.

Still local.

Still committed to you.



A bit about David Upshall Insurance Services

Putting clients first since 1984.

At David Upshall Insurance Services, part of the A-One Insurance Group, we are committed to delivering personal, expert service that goes beyond expectations. We work with trusted insurers to offer reliable cover at competitive premiums — always with your needs in mind.

We provide tailored solutions to protect what matters most. As our client, you will have a dedicated account manager, and if you need to make a claim, a personal claims administrator will guide you through every step.

Trusted advice. Personal service. Real support — when you need it most.

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