

Frequently Asked Questions

What is happening to P J Aiken Insurance Services Limited?

The home and motor divisions of P J Aiken Insurance Services Limited will fully integrate with A One Insurance Services (Bmth) Limited on 1st July 2025. From this date, P J Aiken Insurance Services Limited will cease trading and all future home and motor insurance business will be conducted under the name A One Insurance Services (Bmth) Limited.

Please note that business insurance services will continue to be managed by David Upshall Insurance Services, operating from the same Dorchester branch.

How will our integration with A-One Insurance Services (Bmth) Limited affect you?

All data, including personal data, currently held by P J Aiken Insurance Services Limited will be transferred to A One Insurance Services (Bmth) Limited, who also comply fully with the UK General Data Protection Regulation (UK GDPR). We will assume we have your consent to transfer data unless you notify us otherwise by 27th June 2025. Your existing P J Aiken Insurance Services Limited Terms of Business will remain in effect until your next policy renewal. Before your next renewal date, we will issue a new Terms of Business Agreement.

Does this affect your insurance cover?

No, your existing insurance policies, including their terms and conditions, will remain unaffected by the integration of P J Aiken Insurance Services Limited into A One Insurance Services (Bmth) Limited.

What is A One Insurance Services (Bmth) Limited's FCA status?

A One Insurance Services (Bmth) Limited is authorised and regulated by the Financial Conduct Authority (FCA).

FCA Reference Number: 307536.

This change does not affect your rights under the Financial Services Compensation Scheme (FSCS), nor your right to complain to the Financial Ombudsman Service.



 94A Poole Rd, Westbourne, Bournemouth BH4 9EF

 01202 769899

 www.aoig.co.uk

What happens to premiums recently paid or due for payment?

Currently, your monies are held by A One Insurance Services (Bmth) Limited on behalf of P J Aiken Insurance Services Limited in a Statutory Trust Account. From the 1st July 2025, monies will continue to be held on this basis, with A One Insurance Services (Bmth) Limited.

The Statutory Trust permits us to hold client money as Designated Investments. Any shortfall attributable to falls in market value of client money held as a designated investment in accordance with CASS 5.5.14R will be met by us.

All bank details remain the same but are listed below for your reference.

Account Name:

A One Insurance Services (Bmth) Limited

Sort Code: 201139

Account Number: 83983609

Remittance advices should be sent to:

accounts@aoig.co.uk

What should you do if you have concerns?

Our goal is to strengthen and grow the range of insurance solutions and services available to our clients as part of the A-One Insurance Group. However, if you have any questions or concerns about this transition, please don't hesitate to contact your usual representative.

Protecting Your Tomorrow.



A bit about A One Insurance Services (Bmth) Limited

Founded in 1993, we're an independent insurance broker committed to putting you first. Free from insurer ownership or limited panels, we have the flexibility to find the best coverage across the entire market tailored to your needs. In 2024, we partnered with Clear Insurance Management, one of the UK's top independent brokers controlling over £1 billion in insurance premiums. This further enhances our expertise and service range while maintaining the personalised approach you expect. We take the time to understand your unique situation, identify coverage gaps, and help you make informed decisions so you have the right protection and peace of mind when it matters most.

 94A Poole Rd, Westbourne, Bournemouth BH4 9EF

 01202 769899

 www.aoig.co.uk

